

Secondary transfer 2026

Schools Guide to Admissions for 2026 entry

A guide for Headteachers, school staff and admissions officers involved in the Secondary, Upper and UTC admissions process

Hertfordshire County Council
Admissions and Transport, CHR 102, Farnham
House, Six Hills Way, Stevenage, SG1 2FQ

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CHR 102
Farnham House
Six Hills Way
Stevenage
Hertfordshire
SG1 2FQ



Introduction and Contents

This document is a guide for Headteachers, school staff and admissions officers involved in the secondary transfer process. It details the entire application and allocation process including key dates and events.

It also provides detailed information about the main IT systems used for exchange of data between schools and the Admissions and Transport team.

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Key dates: Hertfordshire School Admissions for 2026

ADMISSIONS PROCESS	UNDER 11s Applying for a school place 2026	SECONDARY Moving On 2026
Date of birth	01/09/21 - 31/08/22 (primary, infant, first)* 01/09/18 - 31/08/19 (junior) 01/09/16 - 31/08/17 (middle)	01/09/14 - 31/08/15 (secondary) 01/09/12 - 31/08/13 (upper) 01/09/11 - 31/08/12 (Year 10 – Studio – UTC)
School start date	September 2026	September 2026
Number of applications (approx.)	13800	14700
Date literature sent out	Leaflets distributed week commencing 27 October 2025 Information available online & from CSC	Leaflets distributed week commencing 11 September 2025 Information available online & from CSC
Application process open for 2026/27	3 November 2025	1 September 2025
	www.hertfordshire.gov.uk/admissions Paper applications must be sent direct to the Admissions & Transport Team	
Open events	Information available on School Directory for middle schools only. Parents must contact primary/junior schools direct.	Leaflet distributed via current schools to Year 5 and Year 7 children in July 2025. Information also available on School Directory.
Application deadline	15 January 2026	31 October 2025
Deadline for submitting late reasons	2 February 2026	2 December 2025
Last date for change of address and exceptional circumstances	2 February 2026	2 December 2025
Last date to make a late application online (to be considered for allocation day)	2 March 2026	30 January 2026
Last-minute forms	Transfer call to Admissions and Transport Team	Transfer call to Admissions and Transport Team
Date allocation letter sent/received	Sent 16 April 2026 to those who applied on paper Received 17 April 2026	Sent 2 March 2026 to those who applied on paper Received 3 March 2026
Date allocation email sent	Dispatched morning of 16 April 2026	Dispatched morning of 2 March 2026
Date allocation available online	16 April 2026 (morning, only after email dispatched)	2 March 2026 (morning, only after email dispatched)
Deadline for response to allocation	23 April 2026	9 March 2026
Deadline to opt out of rollover to CI 1	23 April 2026	9 March 2026
Online system opens for CI 1 (Option 2 schools only)	16 – 23 April 2026	2 March – 9 March 2026
Deadline for change of address for CI1	23 April 2026	9 March 2026
CI 1 (no change of preferences)	Week commencing 11 May 2026	Week commencing 23 March 2026
Online system opens for CI 2 (all schools)	18 - 25 May 2026	30 March – 10 April 2026
Deadline for change of address for CI2	25 May 2026	10 April 2026
CI 2 (including preference changes)	Week commencing 15 June 2026	Week commencing 27 April 2026
Last date to make a late application online	25 June 2026 (junior/middle) 23 July 2026 (primary)	25 June 2026 (upper/Yr10) 23 July 2026 (secondary)
Appeals Information	Submission deadline: 15 May 2026 at 4pm Hearings: 10 June – 17 July 2026	Submission deadline: 27 March 2026 at 4pm Hearings: 29 April – 15 June 2026 (excluding 4 May, 25 May – 29 May)
In Year Admissions	Visit www.hertfordshire.gov.uk/admissions or send information from CSC	

Hertfordshire County Council – Admissions and Transport Team Contact List

Admissions and Transport team address			
Hertfordshire County Council (CHR102), Farnham House, Six Hills Way, Stevenage, SG1 2FQ			
Generic Admissions and Transport Process team email address			
transfer.admissions@hertfordshire.gov.uk			
Managers		Email address	Contact number
Greg Holmes	Transfer and Appeals Manager	greg.holmes@hertfordshire.gov.uk	01992 588530 x 28530
Joanne Scrase	Assistant Manager Under 11's	joanne.scrase@hertfordshire.gov.uk	01992 588018 x 28018
Prue Hardwick	Assistant Manager Secondary	prue.hardwick@hertfordshire.gov.uk	01992 556391 x 26391
Deborah Roberts	County Lead for In Year Admissions & Fair Access	deborah.roberts@hertfordshire.gov.uk	01438 845725 x 55725
Will Dixon	Central Team Manager	will.dixon@hertfordshire.gov.uk	01992 555969 x 25969
Process team		Email address	Contact number
Sonia Cousins	Process Lead Officer	sonia.cousins@hertfordshire.gov.uk	01992 555150 x 25150
Jessica Robinson	A&T officer: Watford	jessica.robinson@hertfordshire.gov.uk	01992 658066 x 58066
Sarah Saunders	A&T officer: 3 Rivers, Bushey, Borehamwood, Radlett & Shenley	sarah.saunders3@hertfordshire.gov.uk	01992 555910 x 25910
Amy Johnson	A&T officer: Harpenden, Tring and Ashlyn's	Amy.Johnson@hertfordshire.gov.uk	01992 658065 x 58065
Sarah Nunn	A&T officer: Hertford & Ware	sarah.nunn@hertfordshire.gov.uk	01992 588054 x 28054
Jackie Harvey	A&T officer: North Hertfordshire (Hitchin, Letchworth, Baldock)	Jacqueline.harvey@hertfordshire.gov.uk	01992 531938 x 51938
Jack Dodkins	A&T officer: Bishop's Stortford, Sawbridgeworth, Cheshunt, Waltham Cross, Hoddesdon and Broxbourne	jack.dodkins@hertfordshire.gov.uk	01992 588051 x 28051
Caroline Dove	A&T officer: St Albans	caroline.dove@hertfordshire.gov.uk	01992 588396 x 28396
Kyle Hay	A&T officer: WGC, Hatfield and Potters Bar	kyle.hay@hertfordshire.gov.uk	01992 588375 x 28375
Tara Cretten	A&T officer: Hemel Hempstead, Kings Langley and Berkhamsted	tara.cretten@hertfordshire.gov.uk	01992 555772 x 25772
Alyx Langley	A&T officer: Stevenage and 3-Tier	alyx.langley1@hertfordshire.gov.uk	01992 555046 x 25046
Central team		Email address	Contact number
Sophie Bennett	Research & Information Officer – Under 11s lead	sophie.bennett1@hertfordshire.gov.uk	01992 588434 x 28434
Rebecca Tyler-Hicks	Research & Information Officer – Secondary Lead	rebecca.tyler-hicks@hertfordshire.gov.uk	01992 555957 x 25957
David Trapmore	Research & Information Officer – IT development lead	david.trapmore@hertfordshire.gov.uk	01992 588590 x 28590
Kellie Gilbertson-Hoy	Information Officer	kellie.gilbertson-hoy@hertfordshire.gov.uk	01992 555876 x 25876
Rebecca Pendry	Support Officer	admissions.central@hertfordshire.gov.uk	01992 555840 x 25840

Secondary transfer timetable 2026

Date	Who / Event	Actions which schools are expected to carry out
<p>w/c 1 September 2025</p>	<p>The secondary transfer leaflet will be sent electronically to all primary, junior and middle schools for year 6 pupils (secondary) and year 8 pupils (upper) transfers. A poster will also be sent electronically to all schools.</p> <p>The paper version of the secondary and upper admissions webpages will only be sent to parents on request, otherwise all information is available online. A paper application form is also available on request.</p>	<p>Primary, junior & middle schools to electronically distribute the leaflet to parents/carers of all Year 6* and Year 8 pupils living in Hertfordshire. Schools can also access the leaflet from Hertfordshire's Grid at http://www.intra.thegrid.org.uk/admissions/</p> <p>*Schools need to be aware that this information also applies to Hertfordshire children who are currently being educated outside of their normal cohort, i.e. those in current Year 5 but are chronologically Year 6.</p> <p>All schools to display the admission poster in an area accessible to parents.</p>
<p>1 September 2025</p>	<p>Online application system goes live at www.hertfordshire.gov.uk/admissions</p> <p>Parents can apply online.</p> <p>Information regarding the secondary transfer process is also available online at the above website.</p> <p>Parents/carers can download Supplementary Information Forms (SIFs) and view individual school Open Events using www.hertfordshire.gov.uk/schooldirectory</p>	<ul style="list-style-type: none"> ▪ Refer parents to www.hertfordshire.gov.uk/admissions. ▪ Explain that parents must fill out SIFs (Supplementary Information Forms) if appropriate for the school. ▪ Advise parents to carefully read the admission rules for schools they want to apply to (they can do this online). If a school receives more applications than there are places available, the admission rules will be used to determine who gets a place. ▪ You can view applications to your school. Online applications will show in SEAM once downloaded by the Central team, applications will be downloaded periodically throughout the process. ▪ Paper forms will be processed on receipt and details of these applications will be available via SEAM as they are processed. ▪ Checking SEAM will help you to check that you have received any applications that you were expecting. ▪ This will help voluntary aided and foundation schools and academies to cross-check applications received on Hertfordshire County Council's online application form with SIFs they have received and vice versa. ▪ Please contact Hertfordshire parents/carers if you have received a SIF from a parent but cannot see a Hertfordshire application form on SEAM. ▪ Display HCC's poster advertising the admission processes and deadlines.

Secondary transfer timetable 2026

Date	Who / Event	Actions which schools are expected to carry out
1 September 2025 – 31 October 2025	Primary/Junior/Middle schools	<p>Check SEAM that all children have made an application where appropriate (Year 6 children – Primary/Junior and Year 8 children – Middle).</p> <p>Summer born children who are being educated outside their chronological age group (in year 5) are advised they apply now to delay their entry to Secondary School (until September 2027).</p>
September / October 2025	Open Events take place	<ul style="list-style-type: none"> ▪ Secondary, Upper and UTCs host Open Events and parent/carer visits to the school. ▪ If you agree to see one family or parent/carer individually to offer advice concerning admissions, it is vital that you agree to see all that ask. ▪ Log your contact with parents/carers over admission matters and keep copies of all communications. ▪ In at least one of your school newsletters please stress the secondary application deadline of 31 October 2025 and importance of making an on time application. ▪ If parents apply on paper, we recommend that the application is received by 24 October 2025 for their application to be processed and acknowledged in good time.
1 – 5 September 2025	All schools should check their School Directory entry on www.hertfordshire.gov.uk/schooldirectory	Please use the following link to view the School Directory: www.hertfordshire.gov.uk/schooldirectory Schools must check and update their information via SOLERO and also the DfE’s ‘Get Information About Schools’ service (www.get-information-schools.service.gov.uk) to ensure that their school entry is accurate.
15 – 24 September 2025	Own Admitting Authorities setup oversubscription criteria – Secondary & upper schools and academies/UTCs using their own admissions criteria.	Confirm the criteria/bands needed in SEAM for use when ranking applicants to your school. The Admissions & Transport Team will send you an email with more information on how to complete this.
1 September – 31 October 2025	Secondary & upper schools, academies and UTCs using own admissions criteria.	Cross-check SIFs (Supplementary Information Forms) with CAFs (Common Application Forms) made through home authority.
6 October – 7 November 2025	Secondary & Upper schools & academies using HCC admission rules (or similar) and for whom HCC are allocating.	<ul style="list-style-type: none"> ▪ Complete “Sibling” validation checks in SEAM. ▪ Complete “Children of Staff” validation checks in SEAM (if relevant). ▪ Complete “Linked/Feeder School” validation checks in SEAM (if relevant). ▪ Provide “Social/medical” decisions to your admissions and transport officer for entry into Synergy (if relevant). <p>Please refer to the SEAM training documents on the Hertfordshire Grid for more information on how to complete these tasks.</p>

Secondary transfer timetable 2026

Date	Who / Event	Actions which schools are expected to carry out
6 October – 7 November 2025	All Primary/Junior/Middle schools	Perform address checks in SEAM. Please refer to the SEAM training document on the Hertfordshire Grid for more information on how to complete this.
31 October 2025	<p>On-time deadline for parents/carers to apply online or return paper application forms to the Admissions and Transport team.</p> <p>Paper forms must <u>not be</u> returned to a child's current school. They must go to the Admissions and Transport Team and be received by the deadline.</p>	<p>Advise parents/carers that they should:</p> <ul style="list-style-type: none"> ▪ apply online by 31 October 2025 ▪ only complete paper forms if they do not have internet access, paper forms must be returned direct to the Admissions & Transport Team by 31 October 2025. <p>If parents miss the deadline they should still apply online as soon as possible. The online system will be open for late applications to be considered on allocation day until 30 January 2026 and continue to be open for late applications until the end of the summer term. Those who have exceptional reasons for submitting a late application must make a case in writing to the Admissions & Transport Team before 2 December 2025.</p>
2 December 2025	<p>Last date for parents to:</p> <ul style="list-style-type: none"> • submit reasons as to why their application was late and for it to be considered on time • notify the admissions team of their new address (and proof of residence) for it to be considered in the allocation process. 	
5 December 2025 – 2 January 2026	<p>Secondary/upper schools, academies and UTCs using own admissions criteria.</p> <p>A provisional list of applications to own admitting authority schools and academies (with home-school distances) will be available to view in SEAM.</p>	<p>Rank your applications according to your admissions criteria on SEAM.</p> <ul style="list-style-type: none"> ▪ Please refer to the SEAM training document on the Hertfordshire Grid for information on how to rank your applicants. ▪ You can also contact your Admissions & Transport Officer for further advice. <p>Please complete your fully ordered allocation lists by Friday 2 January 2026. All applications must be ranked. It is advisable to aim to complete this before the Christmas break (by 19 December) to allow time for checking.</p>
12 – 16 January 2026	Hertfordshire iterations.	Secondary/upper schools, academies and UTCs – a member of staff with admissions responsibility must be available at all times during the school day to deal with ad hoc queries from the admissions team during this period.
2 - 13 February 2026	PAN London iterations.	Secondary/upper schools, academies and UTCs – a member of staff with admissions responsibility must be available at all times during the school day to deal with ad hoc queries from the admissions team during this period.
30 January 2026	Last date to make a late online application that will be considered on allocation day.	Primary/Junior/Middle schools – ensure any parents who have not made an application prior to this date; make an application online as soon as possible. For example, children who may have started at the school in Year 6 (primary/junior) or Year 8 (middle) since the start of the academic year.

Secondary transfer timetable 2026

Date	Who / Event	Actions which schools are expected to carry out
2 – 5 February 2026	Secondary/upper schools, academies and UTCs using own admissions criteria.	Rank your late applications according to your admissions criteria on SEAM (if you have not already done so). Please refer to the SEAM training document on the Hertfordshire Grid for more information.
2 March 2026	<p>National Allocation Day</p> <p>Online applicants will receive an email, with a link to download their allocation letter which will advise them of the school they have been allocated.</p> <p>Online applicants may also view their allocation at www.hertfordshire.gov.uk/admissions during the morning of 2 March 2026 only after all allocation emails have been sent.</p> <p>Offer letters will be sent by first class post only to those who applied on paper and did not provide an email address.</p> <p>The 'What Can You Do Now?' information will be available for all applicants online and will be sent to paper applicants who were not allocated their first ranked school.</p>	<p>If you send parents/carers welcome packs, please send them after 2 March 2026 so parents/carers receive the formal offer from HCC first. This avoids confusion about the formal offer of a school place.</p> <p>Point parents with unsatisfied preferences to the post-allocation pages on www.hertfordshire.gov.uk/admissionsoptions</p> <p>Online applicants will be able to access this information direct via their allocation email. The 'What Can You Do Now?' leaflet will be sent to paper applicants who were not allocated their first preference.</p>
2 – 9 March 2026	Online system opens for new applications to some Hertfordshire schools and schools outside of Hertfordshire only (for CI1)	
2 – 9 March 2026	Secondary/upper schools, academies and UTCs.	Schools to track acceptances/rejections in SEAM and collate list of children to be allocated at CI1.
9 March 2026	<p>Last date for parents to accept or decline their allocated school place. This can be done online, or by returning the paper response form to the admissions and transport team.</p> <p>Last date for parents to 'opt-out' of continuing interest lists (online or through the Admission and Transport team).</p>	Schools can view acceptances/rejections via SEAM.
10 – 17 March 2026	Schools chase non-responders.	Schools to contact parents who have not responded to the allocation letter.

Secondary transfer timetable 2026

Date	Who / Event	Actions which schools are expected to carry out
12 March 2026	Secondary/upper schools, academies and UTCs using own admissions criteria.	Schools can access new preferences for inclusion with CI1 rankings in SEAM.
17 March 2026	Secondary/upper schools, academies and UTCs using own admissions criteria.	Deadline to submit list of additional allocations to be made at CI1. Please do not attempt to load the allocations to SEAM. Send the list direct to your admissions officer.
23 – 27 March 2026	First round of Continuing Interest Allocation emails sent to parents who applied online and letters posted first class to paper applicants who did not provide an email address (results will normally be sent out on the Thursday)	If you send parents/carers welcome packs, please send them after 26 March 2026 so parents/carers receive the formal offer from HCC first. This avoids confusion about the formal offer of a school place.
27 March – 3 April 2026	Secondary/upper schools, academies and UTCs using own admissions criteria.	Schools to track acceptances/rejections in SEAM and collate list of children to be allocated at CI2.
27 March 2026 (4pm)	Deadline for submission of appeals Hearings: 29 April – 15 June 2026 (excluding 4 May, 25 May – 29 May)	
30 March – 10 April 2026	Online system opens for CI2 applications (applications can be made for any school).	
2 April 2026	Deadline for parents to respond to CI1 allocation.	Please DO NOT accept/reject an offer on the parent/carers behalf on SEAM. Advise parents to accept/reject online if they made an online application or to return the paper response form to the admissions and transport team. Schools can view online acceptances/rejections in SEAM.
10 April 2026	Last date for parent to make an online application for consideration at CI2.	
16 April 2026	Secondary/upper schools, academies and UTCs using own admissions criteria.	Schools can view applications made to their school for CI2 in SEAM.

Secondary transfer timetable 2026

Date	Who / Event	Actions which schools are expected to carry out
22 April 2026	Secondary/upper schools, academies and UTCs using own admissions criteria.	Deadline to submit list of additional allocations to be made at CI2. Please do not attempt to load the allocations to SEAM. Send the list direct to your admissions officer.
27 April – 1 May 2026	<p>Second round of Continuing Interest.</p> <p>Allocation emails sent to parents who applied online and letters posted first class to paper applicants who did not provide an email address (results will normally be sent out on the Thursday).</p>	If you send parents/carers welcome packs, please send them after 30 April 2026 so parents/carers receive the formal offer from HCC first. This avoids confusion about the formal offer of a school place.
From 5 May 2026	Secondary/upper schools, academies and UTCs using own admissions criteria.	Schools to track acceptances/rejections in SEAM and inform admissions team of any ad hoc allocations which need to be made.
25 June 2026	Last date to make a late application online for upper school.	From 29 th June, parents/carers will need to visit www.hertfordshire.gov.uk/inyear for information on how to apply or remain on continuing interest for a Hertfordshire upper school.
From July 2026	Start thinking about any changes that will need to be made to your School Directory entry.	No paper version of the school directory will be created, instead your entry on www.hertfordshire.gov.uk/schooldirectory will be updated. Further information about updating your entry will follow in the summer term.
23 July 2026	Last date to make a late application online for secondary school.	From 24 th July, parents/carers will need to visit www.hertfordshire.gov.uk/inyear for information on how to apply or remain on continuing interest for a Hertfordshire secondary school.

Important Information about Secondary Admissions

The information contained in this section will enable you to help parents/carers through the admissions process.

Making applications

Application forms - Legal application to any school

Hertfordshire County Council's application form (online or paper) is the legal application to any maintained school or academy in Hertfordshire (including Year 10 applications for a place at UTCs). If a child lives outside Hertfordshire, they must use their own authority's application form.

Voluntary aided, foundation schools and academies, including free schools and UTCs, in Hertfordshire will not be able to consider an application to their school unless it has been made direct to Hertfordshire County Council, either online or on the paper application form. Completion of the school's own SIF alone is not enough. The exception to this is new schools/academies in their first year of approval that do not have to or may not be able to take part in the coordinated application process.

Paper applications must be returned direct to the Admissions & Transport Team. Parents are advised to obtain proof of postage.

Online admissions

Please help us to encourage online applications. Parents can access all the information they need, and can make an application for a school place at www.hertfordshire.gov.uk/admissions

As last year, information on both the application process and schools will be available via live webpages and all school-based information will be accessible through the updated and extended school directory.

Admissions information is available at www.hertfordshire.gov.uk/admissions

School information is available at www.hertfordshire.gov.uk/schooldirectory

A paper application form and a printed version of the web content will be available from the Admissions & Transport Team. Paper applications must be returned direct to the Admissions & Transport Team. We recommend applicants obtain proof of postage as evidence that their application was submitted on time.

School directory

The school directory includes all the information necessary to assist parents/carers in making their application this year. This has been compiled using the school information you keep up to date via SOLERO (name, email address, phone number etc.), information from the Admissions team (PAN, rules summary etc.), as well as other information from a number of other sources within the county council (Number on roll, Performance & Ofsted).

In the first few weeks of term, please find your school's entry at www.hertfordshire.gov.uk/schooldirectory and check the accuracy of the content. This will be the information that parents use to determine what schools they apply to, so it is vital that it is accurate.

If any of the published information is incorrect, please complete the 'Your School Details' form on SOLERO and submit it to the Data Collection Team or contact your Admissions Officer to request changes that cannot be reported on the SOLERO form.

Please remember to update your school entry (via the SOLERO form) throughout the year if any details change, for example a new Headteacher or change of email address. It is your responsibility to keep your school directory entry up to date.

Late applications

Applications received after **31 October 2025** will be treated as late. If parents/carers have exceptional reasons for their late application, they must write to us, including professional evidence/documentation to support their case, by **2 December 2025**. A panel of officers will meet to consider each case. If they believe the reasons are compelling, the panel may agree that the application can be considered on time.

We will notify any voluntary aided and foundation schools or academies (including free schools and UTCs) if applications have been agreed as on time and these applications will then appear for you to rank on SEAM. Applications received **after 2 December 2025** cannot be considered 'on time'.

Supplementary Information Forms (SIFs)

We clearly state the importance of SIFs in our publications and on our website. Please remind parents/carers who submit a SIF that they must also complete the HCC form (or their home LA's form if they do not live in Hertfordshire). Any SIFs sent to the Admissions team in error will be forwarded to the school concerned.

Children out of year group

Hertfordshire County Council's policy is for children to be educated within their correct chronological year group, with the curriculum differentiated as necessary to meet the needs of individual children. This is in line with DfE guidance which states that "in general, children should be educated in their normal age group".

If parents/carers believe their child(ren) should be educated in a different year group they should, at the time of application, submit supporting evidence from relevant professionals working with the child and family stating why the child must be placed outside their normal age-appropriate cohort. DfE guidance makes clear that "it is reasonable for admission authorities to expect parents to provide them with information in support of their request –since without it they are unlikely to be able to make a decision on the basis of the circumstances of the case".

For community and voluntary controlled schools, the county council as the relevant admission authority, through a panel process, will decide whether the application will be accepted on the basis of the information submitted. The panel makes decisions based upon the circumstances of each case including the views of parents and relevant headteacher(s), the child's social, academic and emotional development and whether the child has been previously educated out of year group. There is no guarantee that an application will be accepted on this basis. If the application is not accepted this does not constitute a refusal of a place and there is no right to an independent statutory appeal. Similarly, there is no right of appeal for a place in a specific year group at a school. The internal management and organisation of a school, including the placement of pupils in classes, is a matter for the Headteacher and senior leadership of individual schools.

The governing bodies of schools responsible for their own admissions (academies, voluntary aided and foundation schools) are ultimately responsible for making this decision for applications made to their school, however some have delegated these responsibilities to HCC. If you are unsure about whether you have delegated this responsibility to HCC, please contact your Admissions & Transport Officer.

Summer Born Children

If a child is summer born and delayed their entry to Reception and is therefore currently being educated a year below their chronological age group in Year 5, parents need to apply to delay their application for a secondary school place until the following academic year (September 2027).

However, parents should be aware that the School Admissions Code states that the decision to admit a child out of year group a year later than usual remains a matter for individual schools' admission authorities.

However, a letter from Baroness Barran in July 2022, Parliamentary Under Secretary of State made clear that the DfE will no longer be seeking to amend existing legislation for summer born admissions and stated

"it can rarely be in the best interests of a child to miss a year of school. I would like to take this opportunity to remind admission authorities of the [advice for local authorities and school admission authorities](#) on the admission of summer born children which asks admission authorities to take into account the fact that the child has been educated in a different year group to that point and, unless there are sound educational reasons to do otherwise, the assumption should be that the child remains outside of their normal year group. Children educated out of year group should not be disadvantaged at secondary transition."

Following the close of applications on 31 October 2025, own admitting authority schools will be contacted and asked to confirm whether summer born applications will be processed for the September 2027 intake.

Determined admission arrangements and the coordinated scheme

Hertfordshire County Council's determined admission arrangements

The county council's determined admission arrangements and coordinated scheme for 2026 are available to view at www.hertfordshire.gov.uk/admissions under the 'Research schools' section.

Please ensure that you are familiar with the coordinated admissions scheme which ensures that all applications are processed in accordance with the same procedures throughout Hertfordshire and ensures that every Hertfordshire resident receives one offer of a school place.

PAN-London and coordinated admissions

We work closely with our neighbouring authorities to ensure that every child has one offer of a school place. The names of applicants' resident outside Hertfordshire applying to Hertfordshire voluntary-aided, foundation schools and academies will appear on SEAM for you to consider in the usual way. We will let the relevant authority know if you are able to offer a place to one of their residents.

How to access application and allocation information

Schools Electronic Admissions Module (SEAM)

SEAM is the interface schools use to access pupil application information held in Synergy. Applications will be downloaded periodically and will be viewable for schools via SEAM from October 2025. Checking SEAM regularly will help you to check that you have received any applications that you were expecting and access the information you need to administer the Secondary process via SEAM.

After 31 October 2025 once all the applications are in our database, you will be advised that your final list of applications is available. Please note that applications are subject to change up to and including the late date of 2 December 2025.

Please see page 24 of this document for instructions on how to access SEAM. A list of SEAM guidance already available is on page 33 and can be accessed via the Hertfordshire Grid. However, if you do experience difficulties, or require additional advice please contact your Admissions and Transport Officer in the first instance.

Addresses and Moving House

Moving House

Parents must apply providing their child's permanent current address on **31 October 2025**.

If the family move house after **31 October 2025**, they must provide us with either:

- a letter from their solicitor showing that their completion date is **on or before 2 December 2025**,
OR
- a signed rental agreement of at least 12 months showing that the start date of the tenancy is **on or before 2 December 2025**
AND
- evidence that the child is resident at the new address **on or before 2 December 2025**, for example utility bills or child tax credit information.

If we receive evidence of a move after this date, we will not be able to use the new address to process the application. We will however ensure that the offer letter is sent to the new address.

For more information about moving house and addresses see www.hertfordshire.gov.uk/admissions

Fraudulent or misleading information

Please inform us if you believe that an applicant may have provided false or misleading information on their application form. We will implement our investigation procedure and keep other admission authorities informed. We will withdraw a school place if it is shown that fraudulent information has been used to obtain it.

Measuring home to school distances and nearest school

Distance Measurement

All home-school distances, for admission allocation purposes, to community, and voluntary controlled schools and schools/academies using the county council's oversubscription criteria, are measured by straight line distance. Many foundation, voluntary aided schools and academies also use this method of distance measurement. The home to school distance measurements will be provided in SEAM for each applicant in mid-December.

Distances are measured along a straight line between a child's address and the relevant school(s). A computerised mapping system is used, accurate to two decimal places. The measurement is taken from the AddressBase Premium address point of the child's house to the address point of the school. AddressBase Premium data is a nationally recognised method of identifying the location of schools and individual residences.

This is an objective method of measuring home to school distances consistently when applying admission rules. It does not take into account the actual or expected route a child will travel to school.

Most own admitting authority schools and academies use the county council's measurement system, as outlined above; however, some schools use a different definition. Please ensure your school's determined admission arrangements accurately reflect the measurement methodology used and be prepared to give copies/explanations to parents. If your school uses a different measurement system, or different address points, you cannot use the measurements available in SEAM for allocation purposes.

'Find your nearest school' (www.hertfordshire.gov.uk/admissions) is a web service which provides parents/carers with a list of nearest schools to their home and the distance to these schools (as outlined above). It also states whether the school is used as a 'nearest school' (HCC's definition). Parents without internet access may call our Customer Service Centre for the same information.

Offer Emails/Letters

As the local authority, we have the responsibility to write to all Hertfordshire residents to offer a secondary, upper or UTC place.

If a parent applied online, they will receive an email with a link to download their allocation letter which will include details of the school their child has been allocated. Emails will be dispatched **in the morning of 2 March 2026**. School places can be accepted or declined online, by logging onto the website and following the online instructions.

Parents who applied online can also view their allocation at www.hertfordshire.gov.uk/admissions by logging in to their online account during the morning of **2 March 2026**, only after all emails have been sent.

Parents who applied on paper and did not provide an email address will be sent an allocation letter on **2 March 2026** by first class post.

If you send 'welcome packs', please **do not** post them until after **Monday 2 March 2026**.

Continuing Interest (CI)

The School Admissions Code requires local authorities to continue coordinating all applications after 2 March 2026. Applications after allocation day, from pupils both within and outside Hertfordshire, must be coordinated by the child's home local authority. At the CI stage, Hertfordshire parents can only make new or amended applications (a maximum of 4 preferences) via an application to HCC and not directly to schools.

This process is explained on www.hertfordshire.gov.uk/admissions and detailed instructions will be outlined in the 'What You Can Do Now?' information produced for the 2 March 2026.

Community and foundation schools and academies (which use HCC's admission arrangements and/or request that HCC administers their continuing interest list):

If an applicant is offered a place through the continuing interest (CI) process, their initial allocation will be automatically withdrawn. They will not be able to decline the CI place in favour of the school initially allocated. This ensures that parents/carers cannot hold more than one offer of a school place at any time and speeds up the reallocation process.

- All unsatisfied higher preferences for community schools (and own admitting authority schools as above) will be automatically rolled over to CI.
- Parents will be able to "opt out" of this process online at www.hertfordshire.gov.uk/admissions, by returning the paper response form, or emailing the admissions team.
- The first continuing interest (CI1) run will only include initial preferences and preferences for specific schools that allow new applications for CI1.
- Parents will be able to submit new/amended preferences for all schools and academies for the second continuing interest (CI2) run.

Voluntary aided, foundation schools and academies (whose arrangements are not administered by HCC):

All CI offers must be made by HCC on behalf of the governing body of voluntary aided and foundation schools and academies. Own admitting authority schools have two options at the CI stage:

- Option 1:** School will **not** accept any changes of preference/new applications for the first CI run
Option 2: School will accept changes of preference/new applications for the first CI run.

A letter outlining the CI process in more detail and asking schools to clarify which option they prefer will be sent to all own admitting authority schools and academies by mid-January 2026.

Home to School Transport

Parents/carers must be advised to carefully consider the home to school transport policy when making their preferences for school places as very few children are entitled to free home to school transport.

The county council's full home to school transport policy, additional transport information including FAQs and a list of routes currently running to each school is available online at www.hertfordshire.gov.uk/schooltransport

If parents/carers would like to know the nearest schools to their home address for home to school transport purposes, they can email admissions.central@hertfordshire.gov.uk with their child's full address and date of birth.

Information about public bus routes which may run to schools is available at www.intalink.org.uk

How Headteachers and School Admission Officers can help

Please advise parents/carers that all the information they need to make a secondary, upper or UTC application is available online at www.hertfordshire.gov.uk/admissions

If necessary, they can obtain a paper copy of the information by contacting the Customer Service Centre on 0300 123 4043.

If you become aware of any parents/carers who may have moved into the area and have not applied for a school place, please contact the Admissions and Transport team immediately, and advise parents/carers to apply online.

You or your teachers may be asked by a parent/carer to support an application or give supporting evidence to support a Rule 2 medical/social application or an appeal. Please **do not** write a letter to support an application for a school place. However, in exceptional circumstances, a factual report of an incident or circumstance (such as bullying) may be appropriate.

If you become aware of any parents/carers who may need extra help with completing the form, or may need an interpreter, please make initial contact with the Customer Service Centre (0300 123 4043) who may liaise with the Interpreting and Translation Co-ordinator or Admissions Officers.

Interpreters / Support for Ethnic Minority Families

Parents/carers for whom English is not their first language can be taken through the admissions process by the Headteacher, either individually or in a meeting using an interpreter if necessary.

If you have EMTAG staff working in your school, please contact your local EMTAG Head of Project to arrange for an interpreter. If you are not receiving support, or the Project is unable to help, please contact the Translation and Interpreting Service/Equality & Diversity Team on 01438 844100. Further information about the service is available on the Hertfordshire Grid at <http://www.thegrid.org.uk/learning/bme/interpreting/index.shtml>

Please do remember advance notice is essential.

IT Systems for Schools

SOLERO (Schools On Line Electronic Returns and Outputs)

Accessed via: <http://www.thegrid.org.uk/>

The Schools On Line Electronic Returns and Outputs (SOLERO) system is a way of electronically accessing many school related reports and returns systems with one password. Schools must check and update their information via SOLERO.

SEAM (Schools Electronic Admissions Module)

Accessed via <https://live.cloud.servelec-synergy.com/Hertfordshire/Synergy/>

SEAM is the web-based system that links directly with Synergy (HCC admissions back office system) and allows schools to view and communicate information electronically with Hertfordshire's admissions team. Once applications have been downloaded into Synergy from the online system, SEAM should be used to collate information on applications made to the school. Schools also use SEAM to conduct checks, rank applications according to their admissions criteria (schools not using HCC admission rules) and review allocations.

SOLERO - Troubleshooting

Password Changes

After logging into SOLERO you may change the current password. It is good practice to do so monthly to maintain security. To change the password, click the 'Change Password' button. You will then be required to enter the current password, the new chosen password and then to re-enter it again. When you have done this click 'Save New Password' if you wish to proceed otherwise click 'Cancel/Keep old Password'. Your new password is required to contain at least 2 numeric characters.

Lost/Forgotten Passwords

If you forget your password, you can send yourself a reminder directly to your school's admin email address. To do this select/enter your school name, enter the school number and click the 'Request Lost Password' button. You will then be asked to confirm your school number, then click either 'Send SOLERO Password' if you are sure you need the reminder or 'Cancel/don't send Password' if the reminder is not required.

If you selected 'Send SOLERO Password' an email should arrive shortly in your school admin email inbox. In the unlikely event that an email does not arrive please contact the Serco Help Desk on 01992 555000.

The 'Print Document' Button doesn't work

If you clicked on a print document button (rather than the print option via the 'file' menu on the browser), it may not do anything due to your browser not allowing pop-up windows which the system's print option requires. To change this option:

In Microsoft Edge:

- On the Settings menu in Edge, click Cookies and site permissions.
- Click the Pop-ups and redirects.
- In the Pop-Ups and redirects section, click the toggle button next to Block (recommended) to allow pop ups.

In Firefox:

- After clicking on the 'Print Document' button, you are warned that "Firefox has prevented this site from opening a popup window".
- Click on the Options button on the warning bar that popped up.
- Select 'Allow popup from www.hertfordshire.gov.uk'.

Contacting us

Serco Help Desk: **01992 555000**

Guide to SEAM (Schools Electronic Admissions Module)

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A. Introduction

This is the web-based system which has been introduced in Hertfordshire, called SEAM (Schools electronic Admissions Module).

It is the school's interface for Synergy, Hertfordshire's admissions database, and allows schools to view and communicate information electronically with Hertfordshire's Admissions Team.

Additional guidance is available on the Hertfordshire Grid at: <http://www.thegrid.org.uk/admissions-attendance-travel-to-school/admissions> - click on: **HCC school admissions software SEAM**

B. Accessing the SEAM system

Step 1: Open your internet browser on your PC or laptop.

Step 2: In the address bar enter: <https://live.cloud.servelec-synergy.com/Hertfordshire/Synergy/>.

Step 3: Enter your username and click **Next** and enter your password.

Please note; the landing page will ask for your email address. You will need to enter your username in this box, not your email address.

Step 4: Click **Sign In**.

Step 5: Click **Admissions**.

This page will ask you to select the 'Admissions Round' from the drop-down menu.

The screenshot shows the top navigation bar with a home icon and 'Modules' dropdown. Below is a 'Home' heading. A text instruction reads: 'To view applications, use the drop down list below. Select the Admissions Round, then press the → Round Summary button. Alternatively, select Round Management to view all Rounds.' Below this is a form with a label 'Admissions Round:' and a dropdown menu. Underneath the dropdown are three buttons: '→ Round Summary', '⚙ Round Management', and '📧 Submit Notification'.

C. Viewing a list of all applications to or from your school (online only) and exporting the child detail into an Excel spreadsheet (pre download by HCC).

Before applications are downloaded by HCC you can run reports to see who has applied to or from your school. These reports will only show online applications, and until they are downloaded by HCC are subject to change.

Step 1: Log onto SEAM (refer to B.) making sure you choose the appropriate round ('Secondary Admissions 2026' for Year 7, 'Upper Admissions 2026' for Year 9 or 'Year 10 Transfer 2026' for Year 10 applications).

Step 2: Select **Admissions Reports**.

Step 3: Select the 'Current School' report if you are looking to see who has applied FROM your school. OR select the 'Preference School Report' if you are looking to see who has applied TO your school. Then select Format: 'Microsoft Excel Spreadsheet', and tick the option for 'Open report after creation', then click Run Report.

Step 4: As long as you ticked 'Open report after creation' the report should automatically download and open for you. Every time a report is run a copy will be saved to the Report History section. You can re-download previously run reports here to compare results.

D. Viewing a list of all applications to your school (online and paper) and exporting the child details into an Excel spreadsheet (post download by HCC).

Once applications have been downloaded by HCC they can no longer be amended online by the Parent/Carer. Only once the deadline has passed will you be able to access a full list of applicants via this screen.

Step 1: Log onto SEAM (refer to B.) making sure you choose the appropriate round ('Secondary Admissions 2026' for Year 7, 'Upper Admissions 2026' for Year 9 or 'Year 10 Transfer 2026' for Year 10 applications).

Step 2: Select **View Rankings** (Please note: If you are a school that uses 'Banding' and 'Criteria' to rank children, you will need to select the relevant 'Band' prior to clicking on the 'View Rankings' button).

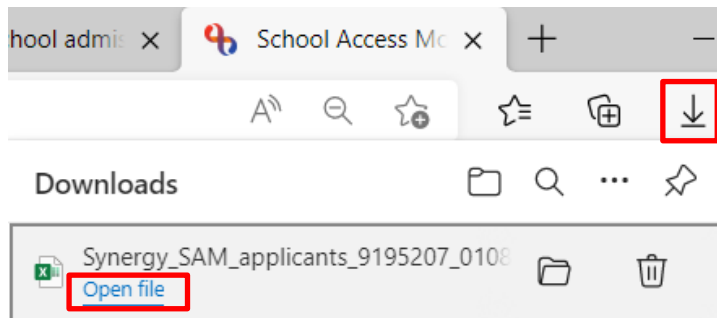
Step 3: You can click the child's name to see more details about individual children and you can also narrow your search by selecting the 'Display Options' link from the 'Actions' drop-down menu.

The screenshot shows the SEAM 'Applicants' page. At the top, there are navigation links for 'Modules' and 'Round Summary', and an 'Actions' dropdown menu. Below this is a search bar and an 'Expand/Collapse all' button. The left sidebar contains various filters: 'Highlight Preferences', 'Changed between' (with date pickers for 27/07/2020), 'Display' (set to 'Unranked'), 'Late Preferences' (with 'Include Late Preferences' checked), 'Page Size' (set to 75), and a 'Filters' section with checkboxes for 'EHC Claim', 'Social/Medical Claim', 'Looked After Claim', 'Catchment School', 'Crown School', 'Service Claim', 'Feeder Claim', 'Multiple Birth Claim', 'Nearest School', and 'Sibling Claim'. The main content area is titled 'Applicants' and shows a table with columns for 'List Position' and 'Name'. The table lists 10 children: Ajagbe, Ethan Oluwafemi; Ali, Yaasin Imran; Ayinla, Jubril Selman; Bagheri-Eghbal, Kourosh; Beall, Matilda; Bondi, Gino; Cahill, Cooper Miguel; Day, Bailey Aston; Di Domenico, Mia Rose; Fletcher, Teddie James; Gavin-Hassan, James; and Glithero, James William. The 'Actions' dropdown menu is open, showing options: 'Export to Excel', 'Export to CSV', 'Export All Fields', and 'Display Options' (which is highlighted with a red box).

Step 4: You can export all applications by clicking the 'Actions' tab → tick export all fields → export to Excel.

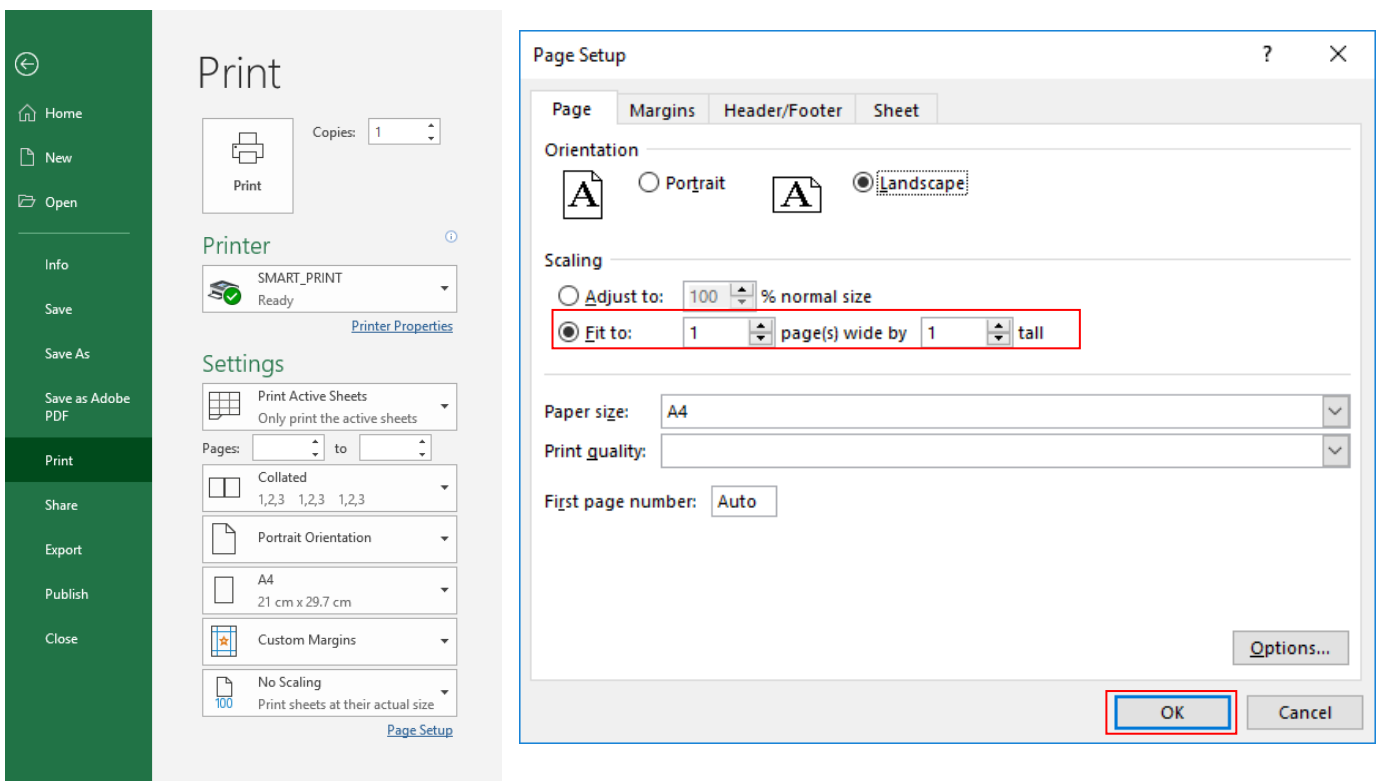
Please note only the Excel export option is currently working correctly, please **do not** export to CSV as an error is causing a mis-match of columns/data.

Step 5: The file will appear in your 'downloads folder' where you will be prompted to open the file. Click 'Open' → 'File' → 'Save As' and navigate to the folder in which you wish to save the list. Then select Microsoft Excel Workbook from the 'Save type as:' drop down list.



Step 6: To print off this list in Excel:

- i. select **Print**
- ii. then **Page Setup**
- iii. then **Landscape**
- iv. then **Fit to**
- v. click **OK** and print off as normal.




You may find that with so much information you will have to adjust your spreadsheet in Excel. You can do this by changing the font, margins or by hiding some of the columns you do not need.

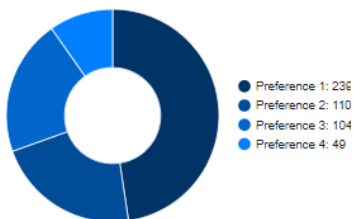
E. Viewing a list of all applications to your school (by rank).

Step 1: Log onto SEAM (refer to B.) making sure you choose the appropriate round ('Secondary Admissions 2026' for Year 7, 'Upper Admissions 2026' for Year 9 or 'Year 10 Transfer 2026' for Year 10 applications).

Step 2: The Round Summary page displays the number of applications made to your school under 'Total Applications'

Step 3: You can click the  icon to see the full breakdown of applications by preference rank.

Total Applications: 502 ×



F. Viewing a list of all applications from your school (online and paper) and exporting the child details into an Excel spreadsheet (post download from HCC).

Once applications have been downloaded by HCC they can no longer be amended online by the Parent/Carer. Only once the deadline has passed will you be able to access a full list of applicants from your school via this screen.

Step 1: Log onto SEAM (refer to B.) making sure you choose the appropriate round ('Secondary Admissions 2026' for Year 7, 'Upper Admissions 2026' for Year 9 or 'Year 10 Transfer 2026' for Year 10 applications).

Step 2: Select **View Leavers**

Step 3: You can narrow your search by selecting the 'Display Options' link from the 'Actions' drop-down menu.

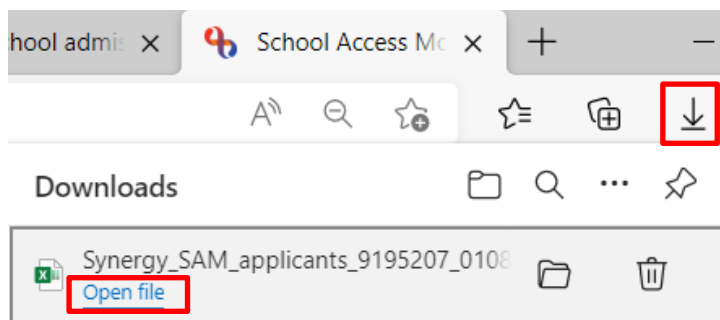
The screenshot shows the SEAM 'Applicants' page. On the left is a sidebar with search and filter options. The main area displays a table of applicants with columns for 'List Position' and 'Name'. A dropdown menu is open over the table, with 'Display Options' highlighted. The first applicant in the list is 'Ajagbe, Ethan Oluwafemi', whose name is also highlighted with a red box.

List Position	Name
	Ajagbe, Ethan Oluwafemi
	Ali, Yaasin Imran
	Ayinla, Jubril Selman
	Bagheri-Eghbal, Kourosh
	Beall, Matilda
	Bondi, Gino
	Cahill, Cooper Miguel
	Day, Bailey Aston
	Di Domenico, Mia Rose
	Fletcher, Teddie James
	Gavin-Hassan, James
	Glithero, James William
	Goddard, Isabella Ve

Step 4: You can export the full list by clicking the 'Actions' tab → Export to Excel.

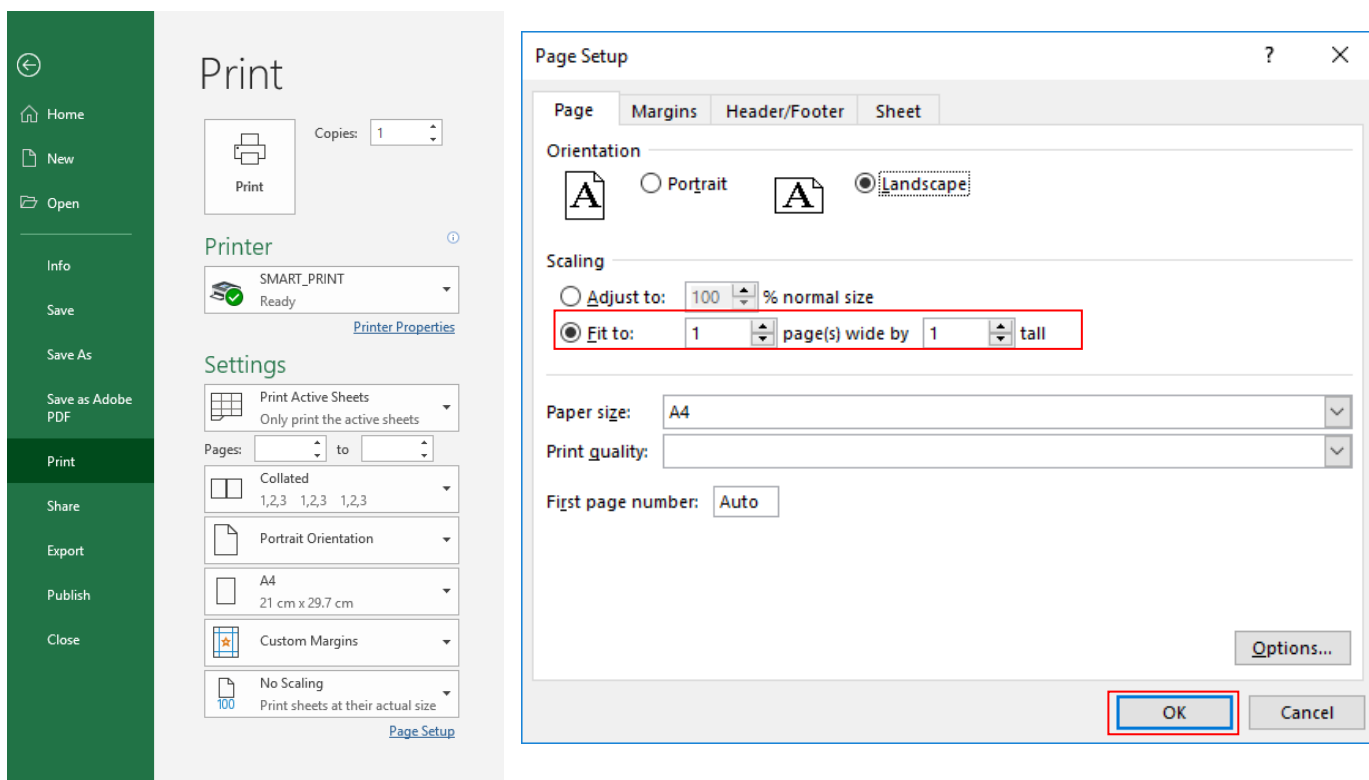
Please note only the Excel export option is currently working correctly, please **do not** export to CSV as an error is causing a mis-match of columns/data.

Step 5: The file will appear in your 'downloads folder' where you will be prompted to open the file. Click 'Open' → 'File' → 'Save As' and navigate to the folder in which you wish to save the list. Then select Microsoft Excel Workbook from the 'Save type as:' drop down list.



Step 6: To print off this list in Excel:

- i. select **Print**
- ii. then **Page Setup**
- iii. then **Landscape**
- iv. then **Fit to**
- v. click **OK** and print off as normal.



You may find that with so much information you will have to adjust your spreadsheet in Excel. You can do this by changing the font, margins or by hiding some of the columns you do not need.

G. Viewing Sibling/Children of staff/Feeder Verification Reports

Step 1: Log onto SEAM (refer to B.) and choose the appropriate round ('Secondary Admissions 2026' for Year 7, 'Upper Admissions 2026' for Year 9 or 'Year 10 Transfer 2026' for Year 10 applications).

Step 2: Click **View Indicators**.

Home Modules ▾

Round Summary

Preference Statistics ▾

Total Applications: 159

Preference	Count	Percentage
Preference 1	42	26.4%

On Waiting List: 27

Preference	Count	Percentage
Preference 1	12	44.4%

Select Band:

Applicants

Performing an applicant query allows you to see a list of applicants to your school and rank them according to your admissions criteria.

[View Rankings](#) [View Indicators](#)

Files

Import and export files.

Step 3: Select the **Sibling, Staff or Feeder** radio button from the 'Options' menu and click the **Search** button.

Home Modules Round Summary

Search


Expand/Collapse all



Page Size:
 500 250 75 25
 All

Indicator:
 Sibling Feeder Staff
 Address Verification

Search Text Columns:

Search

Step 4: Select the 'Edit'  button on the far right hand side of the child's record and select either 'Accept' or 'Reject' the claim from the relevant drop down menu, there is also the option to add a reason, but this is not mandatory.

Pupil Name	Sibling Name	Sibling School	Sibling Confirmation	Sibling Confirmation Reason
Adenugba, Morireoluwa Olumayowa	Test, Tes		<div style="border: 1px solid black; padding: 2px;"><input checked="" type="radio"/> N/D <input type="radio"/> Accept <input type="radio"/> Reject</div>	<input type="text"/>  

Step 5: Click the 'save'  icon to save and move on.

H. Viewing and printing the final allocation list and viewing responses to allocations

Step 1: Log onto SEAM (refer to **B.**) and choose the appropriate round ('Secondary Admissions 2026' for Year 7, 'Upper Admissions 2026' for Year 9 or 'Year 10 Transfer 2026' for Year 10 applications).

Preference Statistics

Total Applications: 159
Preference 1: 43 (27%)

On Waiting List: 28
Preference 1: 13 (46.4%)

Total Accepted: 30
Preference 1: 30 (100%)

Total Withdrawn: 101
Preference 2: 51 (50.5%)

Select Band:

Applicants
Performing an applicant query allows you to see a list of applicants to your school and rank them according to your admissions criteria.
View Rankings View Indicators/On Roll Date

Files
Import and export files.
Export ATF Export CTF

Reports
Predefined reports and adhoc querying.
View Final Offers View Waiting List
View Withdrawals Query Preferences

Step 2: Click **View Final Offers**. The children allocated to your school in the round selected will be displayed.

Step 3: From the 'Actions' menu tick the **Export All Fields** box, then click **Export to Excel** to access all child details.

Please note only the Excel export option is currently working correctly, please **do not** export to CSV as an error is causing a mis-match of columns/data.

Modules Round Summary Actions

Search Expand/Collapse all

Highlight Preferences:

Changed between

01/08/2022

Export to Excel
Export to CSV
 Export All Fields
Display Options

Step 4: You will be prompted to open or save the file. Click 'Open' → 'File' → 'Save As' and navigate to the folder in which you wish to save the list. Then select Microsoft Excel Workbook from the 'Save type as:' drop down list. You can use all Excel functions, such as filtering and mail merging. Please remember to save this document in a relevant folder. Saving/renaming it according to date will help you look back historically.

Step 5: Column CX in the exported spreadsheet shows responses to allocations. A description of the statuses is below:

Place Allocated – The place has not yet been responded to

Place Accepted by Parent – The place has been accepted

Place Rejected by Parent – The place has been rejected but is still included in your total allocations

Allocated in Previous Round – The Place was allocated in a previous round and has not yet been responded to

Held Allocation – EHCP Allocation

Please note allocations that have subsequently been withdrawn will not show in this list. You can use the **Query Preferences** report to identify these children.

I. Links to guidance available on the Hertfordshire Grid

<http://www.thegrid.org.uk/admissions-attendance-travel-to-school/admissions>

click on: **HCC school admissions software SEAM**

There are a number of guides which are available on the Hertfordshire Grid. These are continually updated in relation to upgrades in the Synergy system. To access these guides, please click on the link above, find the guide you want from the list and print off as needed.

The list includes:

- Address Verification.
- Linked and Feeder School Validation.
- Sibling and Staff Validation.
- Importing Criteria Positions.
- Assigning Criteria Positions.

If you have any further queries, please contact your Admissions and Transport Officer.

[Click here to go to the contact list](#)